MEETING OF THE BOARD OF DIRECTORS OF THE
MUNICIPAL WATER DISTRICT OF ORANGE COUNTY
Jointly with the
PLANNING & OPERATIONS COMMITTEE
18700 Ward Street, Conference Room 101, Fountain Valley, CA 92708
September 2, 2025, 8:30 a.m.

Teleconference Sites:
25652 Paseo De La Paz, San Juan Capistrano, CA 92675
17420 Walnut Street, Fountain Valley, CA 92708

This meeting will be held in person at 18700 Ward Street, Fountain Valley, California, 92708 (Conference Room 101). As a convenience for the public, the meeting may also be accessed by Zoom Webinar and will be available by either computer or telephone audio as indicated below. Because this is an in-person meeting and the Zoom component is not required, but rather is being offered as a convenience, if there are any technical issues during the meeting, this meeting will continue and will not be suspended.

Computer Audio: You can join the Zoom meeting by clicking on the following link:
https://zoom.us/j/8828665300

Telephone Audio:	**(669) 900 9128 fees may apply**
	(877) 853 5247 Toll-free
Webinar ID:	**882 866 5300#**

P&O Committee:
Director Seckel, Chair
Director Yoo Schneider
Director Dick

Staff: H. De La Torre, M. Baum-Haley, A. Crespi, V. Osborn, C. Busslinger, K. Pham

Ex Officio Member: President McVicker

MWDOC Committee meetings are noticed and held as joint meetings of the Committee and the entire Board of Directors, and all members of the Board of Directors may attend and participate in the discussion. Each Committee has designated Committee members, and other members of the Board are designated alternate committee members. If less than a quorum of the full Board is in attendance, the Board meeting will be adjourned for lack of a quorum and the meeting will proceed as a meeting of the Committee with those Committee members and alternate members in attendance acting as the Committee.

ROLL CALL

PUBLIC COMMENTS - Public comments on agenda items and items under the jurisdiction of the Committee should be made at this time.

ITEMS RECEIVED TOO LATE TO BE AGENDIZED

Determine need and take action to agendize item(s), which arose subsequent to the posting of the Agenda. (Requires a unanimous vote of the Committee).

ITEMS DISTRIBUTED TO THE BOARD LESS THAN 72 HOURS PRIOR TO MEETING

Pursuant to Government Code section 54957.5, non-exempt public records that relate to open session agenda items and are distributed to a majority of the Board less than 72 hours prior to the meeting will be available for public inspection in the lobby of the District's business office located at 18700 Ward Street, Fountain Valley, California 92708, during regular business hours. When practical, these public records will also be made available on the District's Internet Website, accessible at http://www.mwdoc.com.

PRESENTATION ITEM

1. WATER EMERGENCY RESPONSE ORGANIZATION OF ORANGE COUNTY (WEROC) REGIONAL FUEL PLANNING PROJECT

ACTION ITEM

2. WEB-BASED REBATE PROCESSING AND DATABASING PLATFORM CONTRACT AWARD

INFORMATION ITEMS

3. OC WATER SUMMIT UPDATE

4. ESRI ARCGIS SOLE SOURCE

5. METROPOLITAN'S ASSESSED VALUATION FOR MWDOC AND ORANGE COUNTY FOR FISCAL YEAR 2025–26

6. PUBLIC AFFAIRS HIGHLIGHTS

7. DEPARTMENT ACTIVITIES REPORTS
   a. Ongoing MWDOC Reliability and Engineering/Planning Projects
   b. WEROC
   c. Water Use Efficiency Projects
   d. Public and Government Affairs

8. REVIEW OF ISSUES RELATED TO PLANNING OR ENGINEERING PROJECTS, WEROC, WATER USE EFFICIENCY, FACILITY AND EQUIPMENT MAINTENANCE, WATER STORAGE, WATER QUALITY, CONJUNCTIVE USE PROGRAMS, EDUCATION, PUBLIC AFFAIRS PROGRAMS AND EVENTS, PUBLIC INFORMATION PROJECTS, PUBLIC INFORMATION CONSULTANTS, DISTRICT FACILITIES, AND MEMBER AGENCY RELATIONS

ADJOURNMENT

NOTE: At the discretion of the Committee, all items appearing on this agenda, whether or not expressly listed for action, may be deliberated, and may be subject to action by the Committee. On those items designated for Board action, the Committee reviews the items and makes a recommendation for final action to the full Board of Directors; final action will be taken by the Board of Directors. Agendas for Committee and Board meetings may be obtained from the District Secretary. Members of the public are advised that the Board consideration process includes consideration of each agenda item by one or more Committees indicated on the Board Action Sheet. Attendance at Committee meetings and the Board meeting considering an item consequently is advised.

Accommodations for the Disabled. Any person may make a request for a disability-related modification or accommodation needed for that person to be able to participate in the public meeting by telephoning Angela Crespi, District Secretary, at (714) 963-3058, or writing to Municipal Water District of Orange County at 18700 Ward Street, Unit B, Fountain Valley, CA 92708. Requests must specify the nature of the disability and the type of accommodation requested. A telephone number or other contact information should be included so that District staff may discuss appropriate arrangements. Persons requesting a disability-related accommodation should make the request with adequate time before the meeting for the District to provide the requested accommodation.

Item No. 1

PRESENTATION ITEM
September 2, 2025

TO: **Planning & Operations Committee**
(Directors Seckel, Yoo Schneider, Dick)

FROM: **Harvey De La Torre, General Manager**

Staff Contact: Vicki Osborn, Director of Emergency Management

SUBJECT: **WEROC REGIONAL FUEL PLANNING PROJECT**

STAFF RECOMMENDATION

Staff recommends the Planning and Operations Committee receive this report and presentation.

REPORT

The WEROC Regional Fuel Planning Project (Project) is a proactive initiative designed to strengthen Orange County's ability to maintain water and wastewater services during disasters by addressing the region's fuel vulnerabilities. Without reliable fuel supplies, water distribution, wastewater treatment, and emergency response functions could be severely disrupted. This Project will establish a coordinated framework to identify needs, develop supply solutions, and implement response protocols before an emergency occurs.

Purpose

The Project's purpose is to ensure continuity of essential lifeline services by providing member agencies with access to reliable, uninterrupted fuel sources during emergencies. Fuel is critical for powering backup generators, operating vehicles, supporting field repair crews, and transporting staff to and from critical facilities. WEROC member agencies rely on a wide range of fuel types to support operations, ranging from unleaded gasoline to compressed natural gas (CNG). Past emergencies, including wildfires, earthquakes, and extended power outages, have demonstrated that fuel shortages can quickly create cascading impacts across multiple lifeline sectors. This Project positions WEROC to lead a regional effort to reduce these vulnerabilities and ensure that water and wastewater systems remain fully functional.

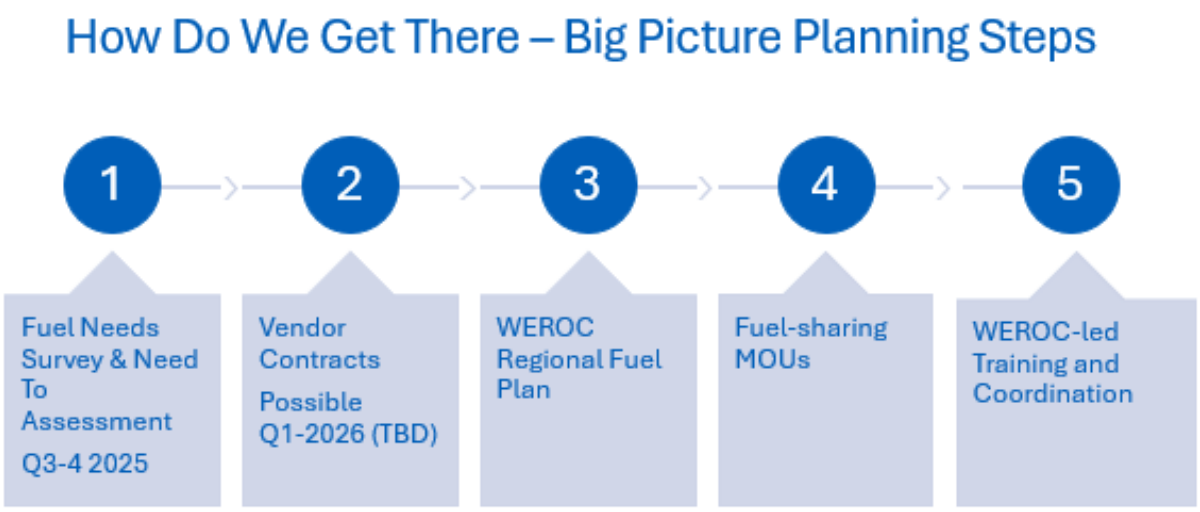
Budgeted: ☐ Yes ☐ No ☒ N/A	Budgeted amount:	Core: ☐	Choice: ☒
Action item amount:	Movement between funds: ☐ Yes ☒ No		

Key Objectives

To achieve this, the Project establishes a set of key objectives that provide both immediate and long-term benefits. These objectives include:

- Maintaining lifeline operations by ensuring continuous fuel availability to support the uninterrupted function of critical systems;
- Conducting a regional fuel needs assessment to determine fuel types, quantities, and agency capacity for independent procurement;
- Coordinating vendor contracts and mutual aid to strengthen redundancy and reliability;
- Enabling personal vehicle fueling for essential staff so they can access treatment plants, pump stations, and other critical facilities;
- Developing activation and prioritization protocols through a tiered fuel allocation framework guided by policies; and
- Enhancing overall redundancy and resilience by establishing multiple supply pathways and strategies to minimize disruptions.

Together, these objectives create the foundation for a comprehensive and resilient fuel plan that supports agency operations.



Member Agency Engagement

Active engagement and participation from WEROC member agencies is critical to the success of the project. Each agency brings unique operational needs, fuel requirements, and on-the-ground experience that must be incorporated into a comprehensive regional plan. Through surveys, workshops, and working group meetings, agencies will contribute data, share best practices, and help shape policies for fuel access and prioritization. This collaborative approach ensures that the plan reflects the diverse realities of Orange County's water and wastewater providers, while fostering a sense of shared ownership and accountability.

Next Steps

Next steps and immediate actions will focus on moving the Regional Fuel Planning Project from concept into implementation. Staff will begin by conducting member agency fuel assessments to establish baseline needs. Next, staff will define the full scope of work for the project and identify any necessary consultant support. The project plan will then be expanded with a clear timeline, while member agencies will be engaged through working groups to ensure broad participation and input.

Staff will return to the Board in Q4 2025 with the findings of the needs assessment, as well as recommendations for the next set of actions.

ALIGNMENT WITH BOARD STRATEGIC PRIORITIES

- ☒ *Clarifying MWDOC's mission and role; defining functions and actions.*
- ☐ *Balance support for Metropolitan's regional mission and Orange County values and interests.*
- ☐ *Strengthen communications and coordination of messaging.*
- ☐ *Work with member agencies to develop water supply and demand objectives.*
- ☒ *Solicit input and feedback from member agencies.*
- ☐ *Invest in workforce development and succession planning.*

Attachments/Links:
Attachment 1: WEROC Regional Fuel Planning Project Presentation

WEROC Regional Fuel Planning Project



MWDOC P&O Committee

September 2025

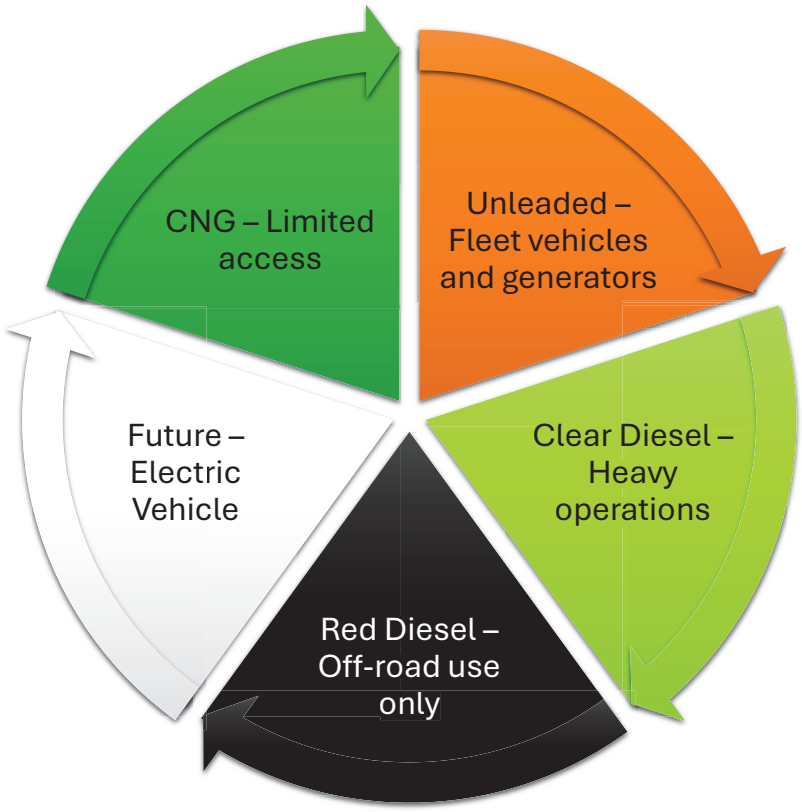
Purpose

Have a reliable, uninterrupted access to various fuel types for critical water and wastewater agencies during emergencies.

WEROC will lead regional coordination.



Fuel Types



Key Objectives

- Maintain Lifeline Operations
- Conduct a Regional Fuel Needs Assessment
- Member Agency Engagement and Working Group
- Coordinate Vendors and Mutual Aid
- Enable Personal Vehicle Fueling for Essential Staff
- Develop Activation and Prioritization Protocols
- Enhance Redundancy and Resilience of Agencies

Key Highlight - Activation & Prioritization



Fuel Use Prioritization:

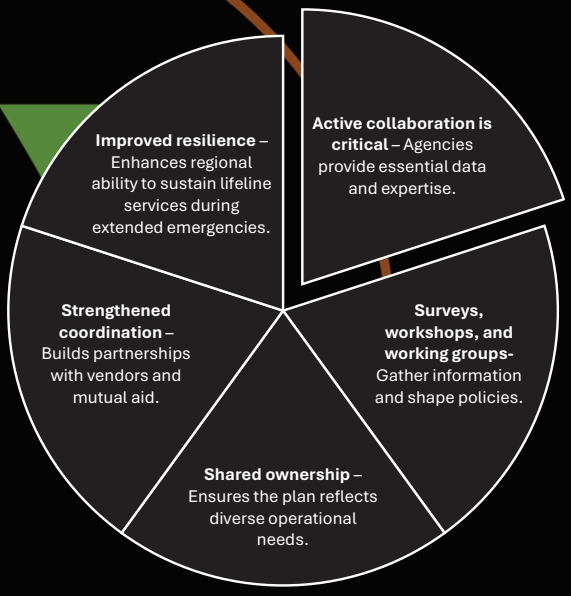
- Critical Operations/Infrastructure
- Field Work
- Essential Personnel Travel
- Recovery Operations

**Multi-Agency Coordination Group Policy Pre-established

How Do We Get There – Big Picture Planning Steps

1. Fuel Needs Survey & Need To Assessment
   Q3-4 2025
2. Vendor Contracts
   Possible Q1-2026 (TBD)
3. WEROC Regional Fuel Plan
4. Fuel-sharing MOUs
5. WEROC-led Training and Coordination

Member Agency Engagement & Participation



Next Steps

- *Member Agency Fuel Assessment*
- *Determine Project Needs and outline Scope of Work*
- *Determine Additional Consultant Support Needs (if needed)*
- *Determine Expanded Project Plan*
  - *Enhanced Timeline*
  - *Member Engagement*
- *Provide an Update to Board in Q4 -2025*



Questions?



Vicki Osborn

Director of Emergency Management
Water Emergency Response Organization of Orange County
Municipal Water District of Orange County

vosborn@mwdoc.com

714-593-5010

Item No. 2

ACTION ITEM
September 17, 2025

TO: Board of Directors

FROM: **Planning & Operations Committee**
(Directors Seckel, Yoo Schneider, Dick)

Harvey De La Torre, General Manager

Staff Contact: Rachel Waite-Harvey, WUE Programs Supervisor
Tina Fann, WUE Analyst II

SUBJECT: **WEB-BASED REBATE PROCESSING AND DATABASING PLATFORM CONTRACT AWARD**

STAFF RECOMMENDATION

Staff recommends the Board of Directors authorize the General Manager to enter into a five-year professional services agreement with Submittable, for the development and implementation of MWDOC's web-based rebate processing platform, at a total cost not to exceed $192,100 across five years ($54,100 in year one and $34,500 for years two through five) and extend the current vendor agreement with Droplet Technologies for six months to June 30, 2026 to allow for any transition work to be completed, at the cost not to exceed $10,750.

COMMITTEE RECOMMENDATION

(To be determined at Committee Meeting)

SUMMARY

MWDOC administers the Turf Replacement Program and Spray-to-Drip Rebate Program in-house via an online rebate processing platform. MWDOC has contracted with Droplet Technologies (Droplet) since 2015 to provide an online application submission platform following competitive Request for Proposals (RFP) processes in 2015 and 2020. On June 20, 2025, staff released a new RFP for these services and received nine viable and competitive proposals. To evaluate submitted proposals, a panel comprised of MWDOC and member

Budgeted: ☒ Yes ☐ No ☐ N/A	Budgeted amount: $64,850	Core: ☐	Choice: ☒
Action item amount: not to exceed $202,850 = ($54,100 in year one and $34,500 for years two through five) + ($10,750)	Movement between funds: ☐ Yes ☒ No		

agency staff reviewed the proposals and met with prospective vendors to receive live demonstrations.

The evaluation panel unanimously recommended Submittable based on its top scores, approach, platform development, project management, schedule, budget narrative, fee structure, and team experience and qualifications. Submittable offers a highly competitive cost of $192,100 over the five-year term of the agreement.

A transitional period will occur as applications in the current Droplet system finish their lifecycle and new applications are submitted in the Submittable portal. MWDOC's agreement with Droplet expires December 31, 2025, and it is anticipated that a maximum of six additional months will be needed to fully complete the transition. A six-month contract extension with Droplet will not exceed $10,750.

REPORT

Background

MWDOC's Turf Replacement Rebate Program and Spray-to-Drip Rebate Program have been successfully implemented since 2010 and 2014, respectively. At the start of the programs, MWDOC staff processed applications via combinations of physical paper, manual data entry, and other often laborious processes. Over time, as activity increased through outreach, education, and the media attention received during the 2014 Drought Emergency, it became clear that a streamlined rebate processing platform was imperative to efficiently administer these programs and provide a smooth experience for the public.

In August 2015, following a competitive RFP process, the MWDOC Board authorized a five-year agreement with Droplet to develop an online rebate processing platform accessible to the public, MWDOC staff, member agency staff, and third-party inspection vendors. The platform is a cloud-based Software-as-a-Service (SaaS) that is accessible online on a subscription service. Users are not required to download applications or software to utilize the platform.

In September 2020, MWDOC staff conducted a new RFP process for a rebate processing platform, as required by the MWDOC Administrative Code. After reviewing proposals, viewing vendor demonstrations, and hosting collaborative discussions with MWDOC and member agency staff, it was recommended to the MWDOC Board to approve another five-year contract with Droplet. This action was approved in December 2020, with the contract set to expire at the end of December 2025.

Looking Ahead

The Turf Replacement and Spray-to-Drip Programs have continued to grow over the past five years, both in terms of public participation and implementation strategies. Activity across the programs has been relatively high over the past five years, as shown in Figure 1. Commercial participation is expected to continue increasing, driven by higher incentive levels and regulations such as AB 1572, which restricts the use of potable water for irrigating non-functional turf, and the Way of Life Framework.

In recent years, Turf Replacement and Spray-to-Drip Programs have received approximately 900 applications annually. Because projects often span several months, participants may engage with the Programs for six months or longer. The Water Use Efficiency department is

proud to represent MWDOC in this work, and creating a positive experience for the public is a top departmental goal.

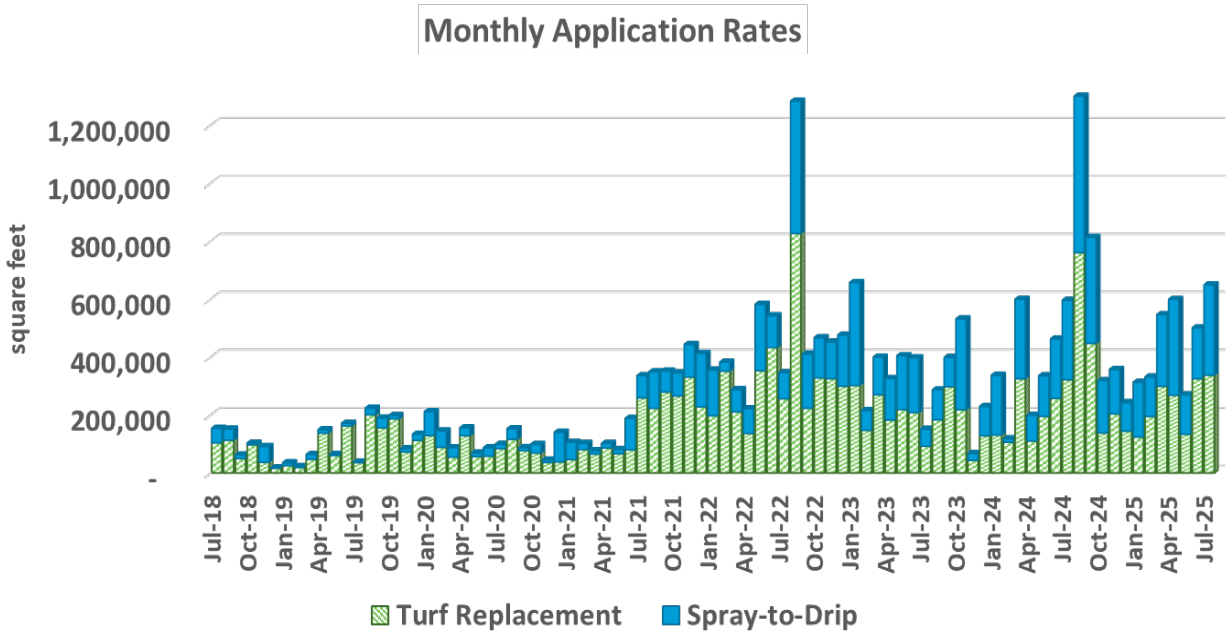


Figure 1. Application square footage by month for the Turf Replacement and Spray-to-Drip Programs. Activity significantly increased in summer 2021, has remained relatively steady to date, and is expected to increase in the coming year.

With this goal in mind, the 2025 RFP process aims to build on the strong foundation already in place, while enhancing platform functionality, improving efficiency, elevating the user experience, and ensuring flexibility to adjust to new ideas or challenges. To guide this effort, input was provided by MWDOC staff from the Water Use Efficiency, Water Resources, Public Affairs, Accounting, and IT departments, as well as member agency staff and past program participants. This feedback helped identify several areas of focus. Features include, but are not limited to, the following:

- Increased automation (e.g., emails, logic, processing)
- Integration with internal systems (e.g., WUE database and Accounting ERP system)
- Integration with external systems (e.g., address verification and standardization, such as Google Maps)
- In-field usage capabilities
- Updated aesthetics and customization options
- Ability to upload various file types and bulk upload
- Mobile device friendly
- Quick print of applications
- Customized data exports
- Americans with Disability Act (ADA) compliance and multilingual options
- Flexibility to expand programs and implement future improvements

<u>2025 Request for Proposals Process</u>

The new RFP for a web-based rebate processing and databasing platform was released on June 20, 2025. The RFP was posted to MWDOC's website and emailed to 28 known vendors. Prospective respondents had the opportunity to submit requests for clarification by June 30th.

MWDOC staff compiled questions and provided the complete question-and-answer list to all prospective firms on July 11th. Proposals were due to MWDOC on July 25th.

Seventeen proposals were received in response to the RFP. During initial review, MWDOC staff eliminated six proposals due to infeasible pricing structures (i.e., costs over $700,000) and eliminated two proposals due to not meeting the requirements listed in the RFP. The remaining nine viable and competitive proposals were distributed to the review panel, which consisted of MWDOC staff and representatives from member agencies, including the El Toro Water District, Irvine Ranch Water District, Moulton Niguel Water District, and Santa Margarita Water District.

From August 5th through 15th, respondents delivered live demonstrations via Zoom. These sessions allowed review panel members to experience the platform's design and functionality, ask questions, and engage directly with vendor representatives. The panel scored each vendor, considering both written proposals and demonstrations, based on four evaluation categories: approach (platform development and project management), budget narrative and fee structure, team experience and qualifications, and schedule.

On August 18th, the review committee convened to evaluate the proposals and review the aggregate scoring. After discussion, the panel unanimously selected Submittable as the recommended vendor. Submittable provides the required SaaS platform, meets or exceeds all key features outlined above, and achieves the highest scores across all four evaluation criteria.

Cost

Submittable offers highly competitive pricing over the five-year contract that is similar to existing costs. First-year costs total $54,100, which includes the annual subscription cost and one-time initial platform customization and development fees. Subsequent years will be at a stable annual rate of $34,500. Cost comparisons over the five-year period are shown in Figure 2.

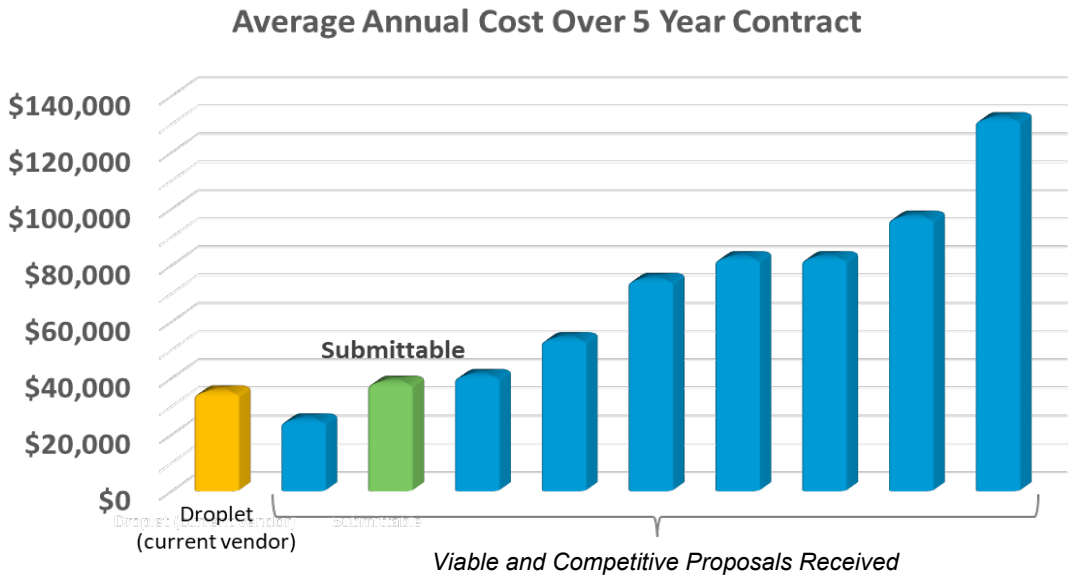


Figure 2. Average annual costs over the five year contract period, including the current vendor, Droplet, recommended vendor, Submittable, and other competative proposals.

Platform Transition

MWDOC's contract with Droplet is set to expire on December 31, 2025. While Droplet did not submit a proposal in response to the RFP, they are committed to working with MWDOC staff to ensure a successful transition to the new platform.

Submittable is expected to complete development of the new platform and be ready to launch at the end of December 2025, as shown in Attachment 1. However, legacy applications in the Droplet system will require time to either complete their natural lifecycle or be manually transitioned to the new system, along with their historical data. To minimize inconvenience and confusion for participants, member agencies, and inspection staff, some applications may remain in the Droplet system until they are completed. Extending Droplet's services to support this six-month transition period is $10,750.

The five-year cost of implementing the new Submittable rebate processing platform is $192,100. The 6-month extension of the existing Droplet platform costs $10,750; together, the total cost over five years is $202,850. Year one totals $64,850 ($54,100 for Submittable and $10,750 for the Droplet extension), which is in the FY 2025–26 Water Uses Efficiency Choice budget. Ongoing annual Submittable subscription costs of $34,500 will be budgeted appropriately in upcoming years.

Next Steps

Following Board approval, MWDOC will enter into a professional services agreement with Submittable and extend the Droplet contract to support the platform transition. Work with Submittable is scheduled to begin October 1, 2025 with a discovery and information gathering phase. During this time, Submittable will collaborate with staff to review program assets, collect documentation and incorporate feedback.

By mid-November, the platform will be built and ready for an extensive testing period by MWDOC and member agency staff. Feedback collected during testing will guide refinements and improvements. Beginning in December, training sessions will be offered to all relevant user groups, including MWDOC program staff, accounting personnel, inspection vendors, and retail agency staff. Additional training will be provided, as needed.

The new platform is anticipated to launch in January 2026. At that time, Program applicants will access the new portal and historic data will be migrated from the Droplet to Submittable systems. Following the transition period, expected to extend through March 2026, the primary focus will shift to ongoing maintenance and enhancements. Any legacy projects will complete their lifecycles or be manually transitioned to the new portal before June 30, 2026. The anticipated implementation schedule is shown in Attachment 1.

ALIGNMENT WITH BOARD STRATEGIC PRIORITIES

- ☒ *Clarifying MWDOC's mission and role; defining functions and actions.*
- ☐ *Balance support for Metropolitan's regional mission and Orange County values and interests.*
- ☒ *Strengthen communications and coordination of messaging.*
- ☒ *Work with member agencies to develop water supply and demand objectives.*
- ☒ *Solicit input and feedback from member agencies.*
- ☐ *Invest in workforce development and succession planning.*

BOARD OPTIONS

Option #1: Staff recommends the Board of Directors authorize the General Manager to enter into a five-year professional services agreement with Submittable, for the development and implementation of MWDOC's web-based rebate processing platform, at a total cost not to exceed $192,100 across five years ($54,100 in year one and $34,500 for years two through five) and extend the current vendor agreement with Droplet Technologies for six months to June 30, 2026 to allow for any transition work to be completed, at the cost not to exceed $10,750.

Fiscal Impact: $202,850 over five years; $64,850 in year one ($54,100 plus $10,750) and $34,500 in years two through five. $64,850 is budgeted in the FY 2025–26 Choice Budget under Professional Fees. Staff will budget $34,500 annually in subsequent years.

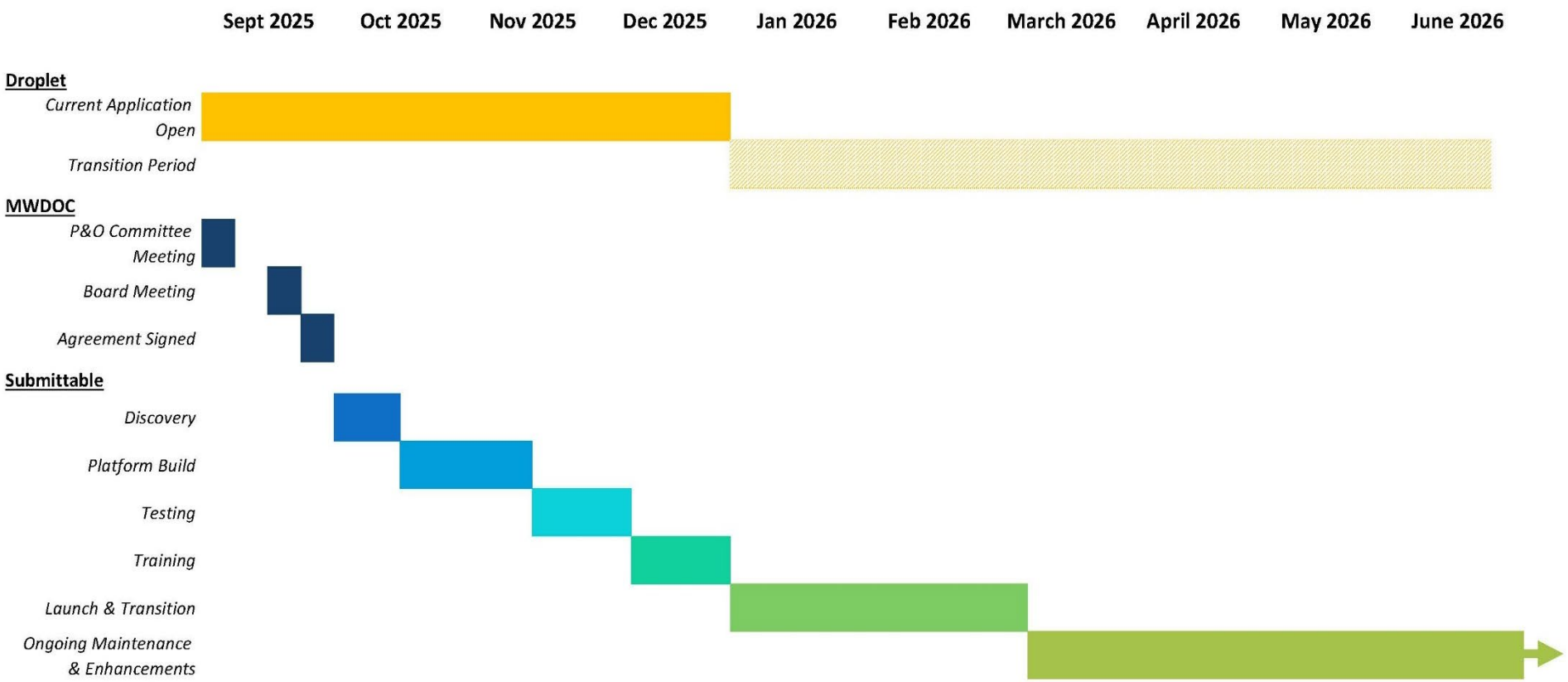
Option #2: The Board of Directors does not authorize the General Manager to enter into a five-year professional services agreement with Submittable and six-month contract extension with Droplet Technologies.

Fiscal Impact: Increase of staff time cost per application. With no online tool, staff will regress to manually processing paper; with lost efficiencies, increased staff time will be necessary to administrate the programs, increasing cost of implementation.

Attachments/Links:

Attachment 1: Implementation Schedule

Attachment 1. Implementation Schedule



Item No. 3

INFORMATION ITEM
September 2, 2025

TO: **Planning & Operations Committee**
(Directors Seckel, Yoo Schneider, Dick)

FROM: **Harvey De La Torre, General Manager**

Staff Contact: Damon Micalizzi, Director of Public Affairs

SUBJECT: **OC WATER SUMMIT UPDATE**

STAFF RECOMMENDATION

Staff recommends the Planning & Operations Committee receive and file the information.

REPORT

Final preparations are underway for the 2025 OC Water Summit, scheduled for this Friday, September 5, 2025, at the Westin South Coast Plaza. The event will bring together water leaders, policymakers, researchers, and community stakeholders for timely discussions on California's most pressing water issues. The Summit continues to serve as a premier regional forum, advancing dialogue, strengthening collaboration, and highlighting MWDOC's leadership in public engagement.

Registration
As of the writing of this report, a total of 312 people, including MWDOC/OCWD staff and exhibitors, are registered to attend the event. The breakdown is as follows: 168 sponsors, 72 individuals, 17 speakers, 36 Board of Directors/VIP/comps, and 19 MWDOC/OCWD staff plus exhibitors.

Sponsors
Event sponsorships have reached $62,800. Support comes from agencies, engineering firms, and community partners. Sponsors include Mesa Water District (luncheon), Irvine Ranch Water District (program), Hazen and Orange County Sanitation District (audio/visual), Butier Engineering, Inc., Jacobs, and Santa Ana Watershed Project Authority (associate). Numerous table sponsors are participating, as well as exhibitors and speaker dinner hosts Rutan & Tucker and Tucker Ellis.

Budgeted: ☒ Yes ☐ No ☐ N/A	Budgeted amount:	Core: ☒	Choice: ☐
Action item amount: N/A	Movement between funds: ☐ Yes ☒ No		

Program and Sessions

The Summit will once again be emceed by Fritz Coleman, who will bring both insight and humor to the program. Attendees will hear from panels on key topics including PFAS, Bay-Delta restoration, state water supply priorities, and the role of water in upcoming elections. The Speaker Dinner will take place on Thursday evening, September 4th at The Capital Grille restaurant in Costa Mesa.

Looking Ahead

The OC Water Summit Ad Hoc Committee will reconvene following the event to review outcomes and next steps.

ALIGNMENT WITH BOARD STRATEGIC PRIORITIES

- ☒ *Clarifying MWDOC's mission and role; defining functions and actions.*
- ☒ *Balance support for Metropolitan's regional mission and Orange County values and interests.*
- ☒ *Strengthen communications and coordination of messaging.*
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- ☒ *Invest in workforce development and succession planning.*

Attachments/Links:
N/A

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MUNICIPAL WATER DISTRICT OF ORANGE COUNTY

Fiscal Year 2025-26

Sole Source Procurement Justification for Projects under $25,000*

A. Supplier Information/Name of Company and Prime Contact at the Supplier and at MWDOC:
Esri, Inc.

B. Actual Expense to Supplier over prior 36 months:
$16,486.14

C. Product(s) or Service(s) to be provided and Deliverables:
Geographic Information Systems (GIS) licensing for use by the Water Loss Control, Water Use Efficiency, WEROC, and Engineering Departments. These licenses enable staff to access GIS software to view member agency distribution system maps, track leak locations, perform special analysis on customer rebate participation, and conduct damage assessments during emergencies. The licenses include technical support and would expire 9/12/2026.

D. Justification:
ArcGIS is a proprietary Geographic Information System (GIS) software suite developed by Esri. There are no other alternative providers or software compatible with the existing member agency maps.

E. Narrative Explanation:
Esri ArcGIS is the preeminent GIS software. It is widely used amongst water utilities and is recognized as the industry standard. MWDOC has utilized this software since 2019 with the inception of Water Loss Control Shared Services. Since that time, the need for GIS services has grown with the hiring of additional leak detection technicians and the inclusion of other departments.

F. Budget Line-Item Reference & Amount:
7430-2000-45 $2,460
7430-2000-70 $2,140
7440-2010-25 $700

G. Core or Choice designation:
Core: $2,460
Choice: $2,840

* Projects over $25,000 must go to a Committee of the Board.
** Possible justifications include but are not limited to: Only qualified bidder; Proprietary item; Urgent necessity; Bid process did not produce competitors; Governmental agency, association or Utility; Prior phase of professional services contract completed successfully by same Consultant; and Special technical expertise by Consultant for tasks desired.

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H. Signature/Approvals:

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Requestor Date

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8/21/2025 | 4:50 PM PDT

General Manager Date

* Projects over $25,000 must go to a Committee of the Board.
** Possible justifications include but are not limited to: Only qualified bidder; Proprietary item; Urgent necessity; Bid process did not produce competitors; Governmental agency, association or Utility; Prior phase of professional services contract completed successfully by same Consultant; and Special technical expertise by Consultant for tasks desired.

Item No. 5

INFORMATION ITEM
September 2, 2025

TO: **Planning & Operations Committee**
(Directors Seckel, Yoo Schneider, Dick)

FROM: **Harvey De La Torre, General Manager**

Staff Contact: Melissa Baum-Haley, Assistant General Manager
Jared Dawson, Water Resources – Policy Analyst

SUBJECT: **METROPOLITAN'S ASSESSED VALUATION FOR MWDOC AND ORANGE COUNTY FOR FISCAL YEAR 2025–26**

STAFF RECOMMENDATION

Staff recommends the Planning & Operations Committee receive and file the information.

SUMMARY

This letter reports on Metropolitan Water District's certified assessed valuations for Fiscal Year 2025–26, as of August 19, 2025. The assessed valuation is used at Metropolitan to determine each member agency's percentage participation, vote, and director entitlement.

Metropolitan's certified assessed valuations for Metropolitan's six-county service area totaled $4.25 trillion for FY 2025–26. As of 2019, AB1220 (Garcia) added subsection (b) to Section 52 of the Metropolitan Act, which provides, *"A member public agency shall not have fewer than the number of representatives the member public agency had as of January 1, 2019."* Based on the assessed valuations for FY 2025–26, and pursuant to Section 52 of the Metropolitan Act, the number of representatives for each agency remains the same, thereby Metropolitan's Board of Directors remains at 38.

For FY 2025–26, MWDOC will have a voting percentage of 16.84%; an increase of 0.08% from last year. MWDOC's voting entitlement will be maintained at four seats on the Metropolitan Board of Directors.

Budgeted: ☐ Yes ☐ No ☒ N/A	Budgeted amount:	Core: ☐	Choice: ☐
Action item amount:	Movement between funds: ☐ Yes ☐ No		

MWDOC Assessed Valuation

MWDOC FY 2025–26 Assessed Valuation	$715,737,812,763
Change Compared to FY 2024–25	5.10%

MWDOC Voting Entitlement

MWDOC Voting Entitlement	71,574
Voting Percentage	16.84%
Change Compared to FY 2024–25	0.08%
Number of Metropolitan Directors	4

Orange County AV & Voting Entitlement

FY 2025–26 Certified Assessed Valuation	$848,513,863,554
MWDOC	16.84%
Anaheim	1.58%
Santa Ana	0.88%
Fullerton	0.67%
O.C. Combined Voting Entitlement	19.97%
O.C. Metropolitan Directors	7

ALIGNMENT WITH BOARD STRATEGIC PRIORITIES

- ☒ *Clarifying MWDOC's mission and role; defining functions and actions.*
- ☒ *Balance support for Metropolitan's regional mission and Orange County values and interests.*
- ☐ *Strengthen communications and coordination of messaging.*
- ☐ *Work with member agencies to develop water supply and demand objectives.*
- ☒ *Solicit input and feedback from member agencies.*
- ☐ *Invest in workforce development and succession planning.*

Attachments/Links:

Attachment 1: Metropolitan Board report on list of Certified Assessed Valuations

- **Board of Directors**
  Finance, Affordability, Asset Management, and Efficiency (FAAME)

8/19/2025 Board Meeting

5H

Subject

Report on list of certified assessed valuations for fiscal year 2025/26 and tabulation of assessed valuations, percentage participation, and vote entitlement of member agencies as of August 19, 2025

Executive Summary

Every year, Metropolitan receives the certified assessed valuation from the county auditors for the six counties where Metropolitan provides water service. All county auditors have until the 15th day of August to provide the certified assessed valuation to Metropolitan, which is why Metropolitan's Board adjourns its August regular Board and committee meetings to the third week of the month. Metropolitan received the last of the counties' information for fiscal year (FY) 2025/26 on August 14, 2025.

Based on the information received, staff reports that certified assessed valuations (net of homeowners' exemptions) for Metropolitan's six-county service area totaled $4.2 trillion for FY 2025/26. The percentage participation and vote entitlement by member agencies as of August 19, 2025, have been updated accordingly and are reported in this letter and in **Attachment 1**. Assessed valuation is also used to determine how many representatives an agency has on the Metropolitan Board, but no member agency shall have less directors than it had in January 2019. Based on the assessed valuations for FY 2025/26 and the Metropolitan Water District Act, the number of representatives for each agency remains the same and is also reported in **Attachment 1**.

Fiscal Impact

None

Applicable Policy

Metropolitan Water District Act Section 52: Additional Directors

Metropolitan Water District Act Section 55: Voting by Board

Metropolitan Water District Act Section 305: Certification of Assessed Valuations; Segregation of Valuations

Related Board Action(s)/Future Action(s)

Not Applicable

Details and Background

Background

This letter reports the certified assessed valuations for FY 2025/26 and member agency percentage participation, vote, and director entitlement (**Attachment 1**), which become effective for all purposes at the August 19, 2025, adjourned regular Board meeting.

As part of the Metropolitan Water District Act, the process of determining assessed valuation is made each August, based on submissions from the auditors of each of the six counties in the Metropolitan service area.

Metropolitan uses a weighted voting system based on assessed valuation. Under Section 55 of the Metropolitan Water District Act, each member agency gets one vote for every $10 million of assessed valuation of property taxable for Metropolitan's purposes. Under Section 52 of the Metropolitan Water District Act, assessed valuation is also used to determine how many representatives an agency has on the Metropolitan Board. Each member agency is entitled to one board member and may appoint an additional representative for each full 5 percent of Metropolitan's assessed valuation of taxable property that is within such member agency's service area. Section 52 also sets the minimum number of representatives for each member public agency as the number they had as of January 1, 2019. The Section 52 minimum for representatives does not affect voting percentages set by Section 55. Based on the assessed valuations for FY 2025/26, neither the assessed valuations nor Section 52 affects the current number of directors of any member agencies. Although the assessed valuation for Central Basin Municipal Water District would have reduced its number of representatives to one, Section 52 requires it to maintain two representatives as it had on January 1, 2019.

The certificates of the county auditors for the six counties covering Metropolitan's area, certifying the FY 2025/26 assessed valuations of all property used for calculating Metropolitan's FY 2025/26 vote and director entitlement, are on file in the office of the Manager of Treasury and Debt.

The net assessed valuations by the respective county auditors are as follows:

COUNTY	Net Assessed Valuations Taxable by Metropolitan	
Los Angeles	$	2,029,155,680,298
Orange		848,513,863,554
Riverside		312,265,555,030
San Bernardino		182,201,509,587
San Diego		735,645,810,864
Ventura		142,062,735,290
Total Net A.V.s within MWD	**$**	**4,249,845,154,623**

Metropolitan provides a standard report of assessed valuations as of each August when the board adopts its property tax rate. A comparison of FY 2024/25 and FY 2025/26 net assessed valuations and the percentage of change (**Attachment 2**) and a comparison of FY 2024/25 and FY 2025/26 vote entitlement and the percentage change (**Attachment 3**) are attached for your information. Because of a reorganization between several of Metropolitan's Member Agencies in the middle of this fiscal year, we are providing additional comparisons of assessed valuation (**Attachment 4**), and the vote and percentage of vote change (**Attachment 5**) from the most recent mid-cycle adjustment provided to the Board.

8/15/2025

Katano Kasaine *Date*
Assistant General Manager/
Chief Financial Officer

8/15/2025

Deven Upadhyay *Date*
General Manager

Attachment 1 – Assessed Valuations Net of HOE, Percentage Participation, and Vote and Director Entitlement of Member Public Agencies as of August 19, 2025

Attachment 2 – Comparison of Assessed Valuations Net of HOE for Fiscal Years 2024/25 and 2025/26

Attachment 3 – Comparison of Vote Entitlement Percentage for Fiscal Years 2024/25 and 2025/26

Attachment 4 – Comparison of Assessed Valuations Net of HOE as of November 1, 2024 and Fiscal Year 2025/26

Attachment 5 – Comparison of Vote Entitlement Percentage as of November 1, 2024 and Fiscal Year 2025/26

Ref# cfo12706918

The Metropolitan Water District of Southern California
Assessed Valuations Net of HOE, Percentage Participation, and
Vote and Director Entitlement of Member Public Agencies
As of August 19, 2025

Member Agency	*Net Assessed Valuation Amount Certified	Percent of Total	** Vote Entitlement	*** Director Entitlement
Anaheim	$ 67,059,522,417	1.58%	6,706	1
Beverly Hills	48,530,661,312	1.14%	4,853	1
Burbank	34,158,193,249	0.80%	3,416	1
Calleguas MWD	142,062,735,290	3.34%	14,206	1
Central Basin MWD	212,154,068,130	4.99%	21,215	2
Compton	7,178,045,109	0.17%	718	1
Eastern MWD	147,247,426,705	3.46%	14,725	1
Foothill MWD	24,442,437,637	0.58%	2,444	1
Fullerton	28,396,182,810	0.67%	2,840	1
Glendale	43,256,725,864	1.02%	4,326	1
Inland Empire Utilities Agency	182,201,509,587	4.29%	18,220	1
Las Virgenes MWD	33,464,272,646	0.79%	3,346	1
Long Beach	71,050,857,698	1.67%	7,105	1
Los Angeles	868,338,388,575	20.43%	86,834	5
MWD of Orange County	715,737,812,763	16.84%	71,574	4
Pasadena	41,897,289,380	0.99%	4,190	1
San Diego County Water Authority	735,645,810,864	17.31%	73,565	4
San Fernando	2,875,668,111	0.07%	288	1
San Marino	8,784,829,788	0.21%	878	1
Santa Ana	37,320,345,564	0.88%	3,732	1
Santa Monica	52,556,038,905	1.24%	5,256	1
Three Valleys MWD	95,360,566,285	2.24%	9,536	1
Torrance	39,485,501,505	0.93%	3,949	1
Upper San Gabriel Valley MWD	147,720,888,520	3.48%	14,772	1
West Basin MWD	297,901,247,584	7.01%	29,790	2
Western MWD	165,018,128,325	3.88%	16,502	1
TOTAL ASSESSED VALUATIONS WITHIN METROPOLITAN	$ 4,249,845,154,623	100%	424,986	38

Percentage may not foot due to rounding.

The Metropolitan Water District of Southern California
Comparison of Assessed Valuations Net of HOE for Fiscal Years 2024/25 and 2025/26

Member Agency	FY 2024/25 Net Assessed Valuation	FY 2025/26 Net Assessed Valuation	Percentage Change
Los Angeles County:			
Beverly Hills	$ 46,772,567,086	$ 48,530,661,312	3.8%
Burbank	33,300,809,067	34,158,193,249	2.6%
Glendale	41,653,292,483	43,256,725,864	3.8%
Los Angeles	838,354,311,494	868,338,388,575	3.6%
Pasadena	40,423,651,273	41,897,289,380	3.6%
San Marino	8,357,688,920	8,784,829,788	5.1%
Santa Monica	50,548,359,964	52,556,038,905	4.0%
Long Beach	68,045,458,026	71,050,857,698	4.4%
Torrance	37,806,509,948	39,485,501,505	4.4%
Compton	6,775,568,934	7,178,045,109	5.9%
West Basin MWD	287,642,090,068	297,901,247,584	3.6%
Three Valleys MWD	90,192,555,923	95,360,566,285	5.7%
Foothill MWD	25,427,470,679	24,442,437,637	-3.9%
Central Basin MWD	202,654,177,665	212,154,068,130	4.7%
Las Virgenes MWD	32,236,107,227	33,464,272,646	3.8%
Upper San Gabriel Valley MWD	140,786,035,631	147,720,888,520	4.9%
San Fernando	2,744,395,463	2,875,668,111	4.8%
Total Los Angeles County	**1,953,721,049,851**	**2,029,155,680,298**	**3.9%**
Orange County:			
Anaheim	63,061,211,386	67,059,522,417	6.3%
Santa Ana	35,689,701,416	37,320,345,564	4.6%
Fullerton	27,659,493,654	28,396,182,810	2.7%
MWD of Orange County	681,017,986,705	715,737,812,763	5.1%
Total Orange County	**807,428,393,161**	**848,513,863,554**	**5.1%**
Riverside County:			
Eastern MWD	129,194,589,663	147,247,426,705	14.0%
Western MWD	156,887,334,643	165,018,128,325	5.2%
Total Riverside County	**286,081,924,306**	**312,265,555,030**	**9.2%**
San Bernardino County:			
Inland Empire Utilities Agency	**171,026,230,693**	**182,201,509,587**	**6.5%**
San Diego County:			
San Diego County Water Authority	**708,622,100,115**	**735,645,810,864**	**3.8%**
Ventura County:			
Calleguas MWD	**136,265,347,031**	**142,062,735,290**	**4.3%**
Total Within Metropolitan	**4,063,145,045,157**	**4,249,845,154,623**	**4.6%**
Excluded Areas	**92,603,444**	**21,186,676**	**-77.1%**
***Total Taxable by Metropolitan**	**$ 4,063,237,648,601**	**$4,249,866,341,299**	**4.6%**

The Metropolitan Water District of Southern California
Comparison of Vote Entitlement Percentage for Fiscal Years 2024/25 and 2025/26

	FY 2024/25		FY 2025/26		Change	
Member Agency	**Vote Entitlement**	**Vote Entitlement Percentage**	**Vote Entitlement**	**Vote Entitlement Percentage**	**Vote Entitlement**	**Vote Entitlement Percentage**
Anaheim	6,306	1.55%	6,706	1.58%	400	0.03%
Beverly Hills	4,677	1.15%	4,853	1.14%	176	-0.01%
Burbank	3,330	0.82%	3,416	0.80%	86	-0.02%
Calleguas MWD	13,627	3.35%	14,206	3.34%	579	-0.01%
Central Basin MWD	20,265	4.99%	21,215	4.99%	950	0.00%
Compton	678	0.17%	718	0.17%	40	0.00%
Eastern MWD	12,919	3.18%	14,725	3.46%	1,806	0.29%
Foothill MWD	2,543	0.63%	2,444	0.58%	(99)	-0.05%
Fullerton	2,766	0.68%	2,840	0.67%	74	-0.01%
Glendale	4,165	1.03%	4,326	1.02%	161	-0.01%
Inland Empire Utilities Agency	17,103	4.21%	18,220	4.29%	1,117	0.08%
Las Virgenes MWD	3,224	0.79%	3,346	0.79%	122	-0.01%
Long Beach	6,805	1.67%	7,105	1.67%	300	0.00%
Los Angeles	83,835	20.63%	86,834	20.43%	2,999	-0.20%
MWD of Orange County	68,102	16.76%	71,574	16.84%	3,472	0.08%
Pasadena	4,042	0.99%	4,190	0.99%	148	-0.01%
San Diego County Water Authority	70,862	17.44%	73,565	17.31%	2,703	-0.13%
San Fernando	274	0.07%	288	0.07%	14	0.00%
San Marino	836	0.21%	878	0.21%	42	0.00%
Santa Ana	3,569	0.88%	3,732	0.88%	163	0.00%
Santa Monica	5,055	1.24%	5,256	1.24%	201	-0.01%
Three Valleys MWD	9,019	2.22%	9,536	2.24%	517	0.02%
Torrance	3,781	0.93%	3,949	0.93%	168	0.00%
Upper San Gabriel Valley MWD	14,079	3.47%	14,772	3.48%	693	0.01%
West Basin MWD	28,764	7.08%	29,790	7.01%	1,026	-0.07%
Western MWD	15,689	3.86%	16,502	3.88%	813	0.02%
Total	**406,315**	**100%**	**424,986**	**100%**	**18,671**	**0.00%**

Percentages may not foot due to rounding.

The Metropolitan Water District of Southern California
Comparison of Assessed Valuations Net of HOE as of November 1, 2024 and Fiscal Year 2025/26

Member Agency	FY 2024/25 Net Assessed Valuation	FY 2025/26 Net Assessed Valuation	Percentage Change
Los Angeles County:			
Beverly Hills	$ 46,772,567,086	$ 48,530,661,312	3.8%
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Glendale	41,653,292,483	43,256,725,864	3.8%
Los Angeles	838,354,311,494	868,338,388,575	3.6%
Pasadena	40,423,651,273	41,897,289,380	3.6%
San Marino	8,357,688,920	8,784,829,788	5.1%
Santa Monica	50,548,359,964	52,556,038,905	4.0%
Long Beach	68,045,458,026	71,050,857,698	4.4%
Torrance	37,806,509,948	39,485,501,505	4.4%
Compton	6,775,568,934	7,178,045,109	5.9%
West Basin MWD	287,642,090,068	297,901,247,584	3.6%
Three Valleys MWD	90,192,555,923	95,360,566,285	5.7%
Foothill MWD	25,427,470,679	24,442,437,637	-3.9%
Central Basin MWD	202,654,177,665	212,154,068,130	4.7%
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Total Los Angeles County	**1,953,721,049,851**	**2,029,155,680,298**	**3.9%**
Orange County:			
Anaheim	63,061,211,386	67,059,522,417	6.3%
Santa Ana	35,689,701,416	37,320,345,564	4.6%
Fullerton	27,659,493,654	28,396,182,810	2.7%
MWD of Orange County	681,017,986,705	715,737,812,763	5.1%
Total Orange County	**807,428,393,161**	**848,513,863,554**	**5.1%**
Riverside County:			
Eastern MWD	136,234,263,368	147,247,426,705	8.1%
Western MWD	156,887,334,643	165,018,128,325	5.2%
Total Riverside County	**293,121,598,011**	**312,265,555,030**	**6.5%**
San Bernardino County:			
Inland Empire Utilities Agency	**171,026,230,693**	**182,201,509,587**	**6.5%**
San Diego County:			
San Diego County Water Authority	**701,582,426,410**	**735,645,810,864**	**4.9%**
Ventura County:			
Calleguas MWD	**136,265,347,031**	**142,062,735,290**	**4.3%**
Total Within Metropolitan	**4,063,145,045,157**	**4,249,845,154,623**	**4.6%**
Excluded Areas	**92,603,444**	**21,186,676**	**-77.1%**
***Total Taxable by Metropolitan**	**$ 4,063,237,648,601**	**$4,249,866,341,299**	**4.6%**

The Metropolitan Water District of Southern California
Comparison of Vote Entitlement Percentage as of November 1, 2024 and Fiscal Year 2025/26

	FY 2024/25		FY 2025/26		Change	
Member Agency	**Vote Entitlement**	**Vote Entitlement Percentage**	**Vote Entitlement**	**Vote Entitlement Percentage**	**Vote Entitlement**	**Vote Entitlement Percentage**
Anaheim	6,306	1.55%	6,706	1.58%	400	0.03%
Beverly Hills	4,677	1.15%	4,853	1.14%	176	-0.01%
Burbank	3,330	0.82%	3,416	0.80%	86	-0.02%
Calleguas MWD	13,627	3.35%	14,206	3.34%	579	-0.01%
Central Basin MWD	20,265	4.99%	21,215	4.99%	950	0.00%
Compton	678	0.17%	718	0.17%	40	0.00%
Eastern MWD	13,623	3.35%	14,725	3.46%	1,102	0.11%
Foothill MWD	2,543	0.63%	2,444	0.58%	(99)	-0.05%
Fullerton	2,766	0.68%	2,840	0.67%	74	-0.01%
Glendale	4,165	1.03%	4,326	1.02%	161	-0.01%
Inland Empire Utilities Agency	17,103	4.21%	18,220	4.29%	1,117	0.08%
Las Virgenes MWD	3,224	0.79%	3,346	0.79%	122	-0.01%
Long Beach	6,805	1.67%	7,105	1.67%	300	0.00%
Los Angeles	83,835	20.63%	86,834	20.43%	2,999	-0.20%
MWD of Orange County	68,102	16.76%	71,574	16.84%	3,472	0.08%
Pasadena	4,042	0.99%	4,190	0.99%	148	-0.01%
San Diego County Water Authority	70,158	17.27%	73,565	17.31%	3,407	0.04%
San Fernando	274	0.07%	288	0.07%	14	0.00%
San Marino	836	0.21%	878	0.21%	42	0.00%
Santa Ana	3,569	0.88%	3,732	0.88%	163	0.00%
Santa Monica	5,055	1.24%	5,256	1.24%	201	-0.01%
Three Valleys MWD	9,019	2.22%	9,536	2.24%	517	0.02%
Torrance	3,781	0.93%	3,949	0.93%	168	0.00%
Upper San Gabriel Valley MWD	14,079	3.47%	14,772	3.48%	693	0.01%
West Basin MWD	28,764	7.08%	29,790	7.01%	1,026	-0.07%
Western MWD	15,689	3.86%	16,502	3.88%	813	0.02%
Total	**406,315**	**100%**	**424,986**	**100%**	**18,671**	**0.00%**

Percentages may not foot due to rounding.



INTERVIEWS FOR SCWD MEMBER AGENCY SPOTLIGHT VIDEO



54% OPEN RATE
Industry Standard 28%

HTTPS://CONTA.CC/452DX1S



RICKY ON THE ROAD

APPEARANCE AT GARDEN GROVE'S NATIONAL NIGHT OUT

News Release



MWDOC WATER USE EFFICIENCY SELECTED FOR $100,000 IN FEDERAL FUNDING



SOCIAL MEDIA FOR SAFE AND SOUND WEEK

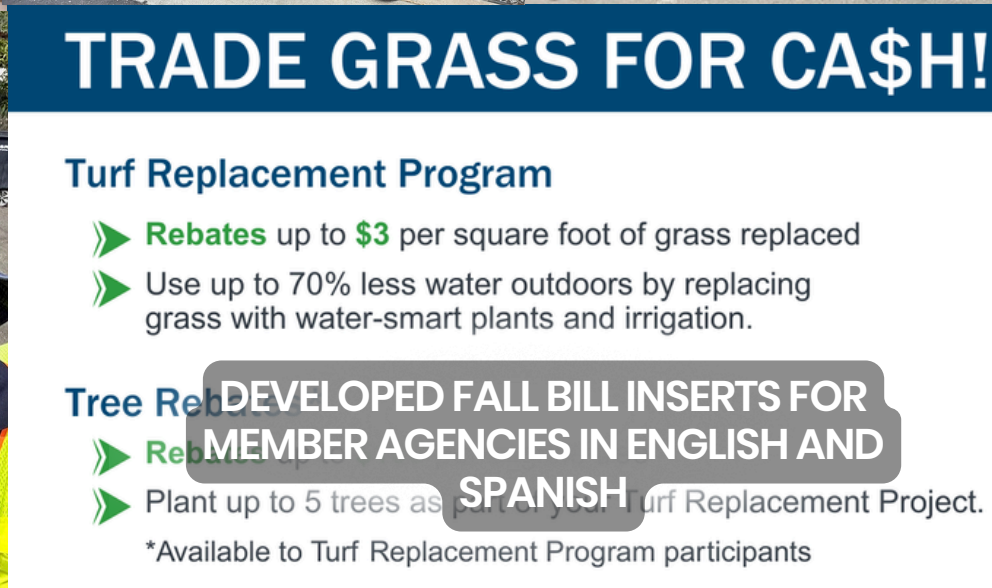
PHOTO SHOOT WITH WATER LOSS CONTROL STAFF



PHOTO SHOOT OF WEROC MOBILE COMMAND POST TOUR WITH GOLDEN STATE WATER



5.93% SOCIAL MEDIA ENGAGEMENT RATE
A Good Rate is 1-5%



DEVELOPED FALL BILL INSERTS FOR MEMBER AGENCIES IN ENGLISH AND SPANISH

ENGINEERING & PLANNING	
Orange County Water Demand Forecast Project and 2025 Urban Water Management Plan	The Urban Water Management Planning Act enacted by the California legislature requires every urban water supplier providing water for municipal purposes to more than 3,000 customers or supplying more than 3,000 acre-feet of water annually to prepare, adopt, and file an Urban Water Management Plan (UWMP) with the California Department of Water Resources (DWR). These reports are required every five years. The upcoming UWMP cycle is the 2025 UWMP which will be due to DWR on July 1, 2026. **OC Water Demand Forecast** On December 18, 2024, the MWDOC Board approved a contract award to Hazen and Sawyer (Hazen) to provide professional services for the 2025 Orange County Water Demand Forecast Project to support 2025 UWMP development. The project began in January 2025, and an All-Agency Kickoff Meeting took place in mid-February 2025. The project remains on schedule. An all-agency workshop took place in August 2025 where the demand methodology was presented to Orange County agencies for review and comment, followed by a second presentation at the August MWDOC Member Agencies meeting. Draft demand projections (2025-2050) will be presented at the September MWDOC Member Agencies meeting. Demand projections are anticipated to be finalized in October 2025. Deliverables from Hazen will include an Excel-based demand model (where every agency receives their individual model and sets of projections), a Technical Memorandum, and a final PowerPoint presentation. The final presentation will be given to the MWDOC Board in in November 2025 as MWDOC staff continue to work with our consultants and member agencies through October. MET water supply projections are anticipated in December 2025. **2025 Urban Water Management Plan** On July 16, 2025, the MWDOC Board approved a contract award to Carollo Engineers (Carollo) to provide professional services for the preparation of the 2025 UWMPs for MWDOC and participating agencies under the MWDOC Shared Services Program. The 2025 UWMP schedule aligns with the demand forecast development. MWDOC staff and Carollo held a kickoff meeting on August 11, 2025, and an all-agency kickoff is scheduled for September 10, 2025. There are 23 participating agencies. Final agency signups are anticipated in late September 2025.

Upcoming Metropolitan Shutdowns	Metropolitan has scheduled three upcoming shutdowns in the Fall/Winter 2025 and Spring 2026 timeframe with impacts to Orange County, including • Lake Mathews Shutdown (November 3-13, 2025) – Junction shaft maintenance and survey to complete additional work that was started in July 2025. • Diemer Water Treatment Plant Shutdown (March 2-8, 2026) – Installation of backup chlorine feed lines, diffusers, and additional sampling lines; and a Department of Safety of Dams (DSOD) required inspection of the finished water reservoir. • Irvine Cross Feeder Shutdown (April 8-10, 2026) – Pre-stressed Concrete Cylinder Pipe (PCCP) inspection.

General Managers Report
WEROC Status Report

August 2025

INCIDENTS/EVENTS

(EVENTS LISTED ONLY INCLUDE WEROC INVOLVEMENT. EVENTS AND INCIDENTS HAPPEN EVERYDAY, BUT MAY NOT REQUIRE REPORTING, OR COORDINATION WITH WEROC)

Suspicious Activity – Three WEROC member agencies recently experienced incidents of suspicious activity and vandalism at their facilities. Each agency provided information regarding the events, which WEROC compiled and shared with the Orange County Intelligence Assessment Center (OCIAC). This coordination ensures that OCIAC can assess the incidents for any potential correlation or broader security concerns that may impact the water and wastewater sector in Orange County.

Fire Incidents

August 20: Beacon Fire, Laguna Niguel - The WEROC team coordinated with Moulton Niguel Water District (MNWD) at the onset of a local fire. Situation updates were distributed via email to member agencies regarding the immediate threat to nearby structures. No impacts to water service occurred. The MNWD heli-hydrant was successfully utilized by the Orange County Fire Authority (OCFA) in suppression efforts. The fire was contained to just over two (2) acres.

August 23: Club Fire, Trabuco Canyon/Rancho Santa Margarita - Vicki coordinated with surrounding agencies regarding a local fire incident. While there were no direct impacts to structures or infrastructure, agencies collectively monitored the situation and shared information on potential risks. Vicki also observed air operations, as aircraft were drawing water from the Santa Margarita Water District (SMWD) Gobernadora/Portola Reservoir to support suppression efforts. The fire ultimately burned approximately three acres.

WEROC AGENCY PLANNING, COORDINATION AND PROGRAM EFFORTS

America's Water Infrastructure Act (AWIA) Compliance

Consultant Transition – Herndon Solutions Group (HSG)

Herndon Solutions Group (HSG) recently experienced a change in ownership. Former owner Christine Herndon, who had remained involved in a limited capacity to provide technical support on the MWDOC contract and with Orange County agencies, has

transitioned away from day-to-day operations. While this business model adjustment has not directly impacted agency deliverables, it has required additional coordination to ensure continuity. Vicki has held three calls over the past two weeks with HSG leadership to confirm staffing plans and ensure a seamless transition to a new Project Manager. HSG has assured that there will be no impact to agency deadlines, and all Tier I ERP submittals remain on track for the September 30, 2025, due date.

Project Management and Coordination
A new Project Manager from HSG has been assigned and initiated outreach with WEROC and agencies to establish communication and coordination. The CEO and SVP of Operations from HSG have also made themselves available to address concerns and confirm the firm's commitment to continuity of service.

Change Orders
Three change orders were issued by Vicki during the month:

- City of Orange – scope reclassified to High Level of Effort.
- City of Santa Ana – scope reclassified to High Level of Effort.
- City of Anaheim – support for Dam Emergency Action Plan (EAP) review added.

To support Anaheim, Zane Beall, Senior Emergency Planner at Stantec, has been engaged. He brings extensive experience with California dam EAPs and CalOES requirements.

Agency Coordination and Support

- Janine continues to support Vicki with project coordination, including attending the MWDOC AWIA monthly progress report meeting with HSG on August 28, 2025.
- Gabby attended RRA coordination meetings with the Cities of Westminster and Buena Park to assist her in learning more about agency infrastructure and operational needs.
- Final RRAs for Tier I agencies have been consolidated and shared in a secure folder for agency access.
- Access to all agency Teams Channels is pending resolution through HSG IT.

Despite the consultant transition, all deliverables remain on schedule. Additional oversight has been provided by WEROC to ensure agencies continue to receive the support needed.

Member Agency, Operational Area, State and Federal Activities & Meetings Key Meetings & Activities

August 4 – California Office of Emergency Services (CalOES) Statewide Mutual Aid Regional Advisory Committee (MARAC) Presentations:
Vicki attended a statewide emergency management meeting which included presentations and discussions on the following topics:

- Wildfire Evacuation Preparedness
- Great California ShakeOut Tour in October
- Fuel Task Force and Fuel Survey
- Flood Inundation Mapping Services
- Veterinary Resource Requests During Disasters
- Lithium Battery Incident Response

August 7 – OCEMO Monthly Meeting:
WEROC staff attended the monthly OCEMO meeting, which included presentations and discussions on planning for large-scale events. Regular subcommittee reports were also provided. Vicki can share additional details on the specific topics covered with Board members as needed.

August 7 – OCEMO Exercise Design Meeting:
The group also discussed the upcoming exercise seminar planned for next year, which will focus on regional preparedness for large-scale events, specifically the 2028 Los Angeles Olympics and the FIFA World Cup.

August 8 – CESA Legislative Committee:
Vicki participated in the California Emergency Services Association (CESA) Legislative Committee meeting, where over 40 emergency management-related bills were reviewed and are now being tracked for potential impact on local and regional agencies.

August 13 – Operational Area (OA) Executive Board Meeting:
Vicki attended the OA Executive Board meeting in her role as the Water and Wastewater Mutual Aid Coordinator Representative. Action items included approval of the Operational Area Plan of Cooperation with COAD-OC. The majority of the meeting was dedicated to report-outs, including the OA Manager's report on recent County activities, the OCIAC intelligence report, and Mutual Aid updates among them the WEROC report. Vicki can provide the full agenda and her detailed notes upon request.

August 15 – OCWD Plan Revision Assistance:
At the request of OCWD, Vicki met with Paula to provide guidance on revisions to the District's Emergency Operations Plan. Vicki shared recommended changes and supplied sample WEROC documents to support and streamline OCWD's update process.

August 19 – CalWARN Regional Chair Meeting:
Vicki facilitated the CalWARN Region I Chair Meeting, which focused on proposed governance updates, partnership opportunities, and the upcoming launch of a refreshed CalWARN website designed to enhance member communication and resource access. As part of the meeting, Vicki shared the letter she authored for publication in the AWWA CA-NV Section Source quarterly magazine. This letter will also be distributed to the CalWARN membership at the beginning of September.

August 19 – MCV Overview with Golden State Water:
Gabby and WEROC Team showcased the Mobile Command Vehicle to member agency, Golden State Water Company as they are researching information for their owner in ternal project

August 19 – EOC Academy 101 Working Group:
Gabby and Vicki attended the EOC Academy 101 Working Group planning session to support the development of future training opportunities for new and existing EOC responders across Orange County.

August 20 – Southern California Critical Lifelines Meeting:
Vicki participated in the 2025 Quarter 3 Critical Lifelines Workgroup meeting. The workgroup's vision is to align resiliency functions among critical lifeline providers and government, with a mission of coordinating resilience efforts across the public, private, and independent utility sectors in Southern California. Meeting objectives included identifying interdependencies between infrastructure lifeline providers and emergency management, aligning stakeholder plans, training, and exercises, and building peer-to-peer networks.

August 21 – WEROC Support to IUEA – ERNIE Preparedness Initiative:
Vicki provided assistance to the Independent Utilities Emergency Association (IUEA) regarding efforts to re-establish ERNIE (Emergency Response Network of Independent Utilities) as a more active disaster preparedness organization, with the goal of building a structure more closely aligned with WEROC. In addition to answering initial questions, Vicki offered mentorship and guidance on how to design an organization that can provide sustained coordination, mutual aid support, and long-term value to its members—similar to the WEROC model. She will review their bylaws and continue working with IUEA in follow-up discussions to help strengthen ERNIE's role as a regional preparedness partner.

August 27 – Fullerton Local Hazard Mitigation Plan:
Gabby attended the Fullerton planning meeting as the WEROC representative.

August 27 – California Office of Emergency Services After Action Review Committee
Vicki participated in the Cal OES After Action Review Committee meeting. The agenda included approval of prior minutes (from May 28), review of the Committee Charter, Cal OES updates, and member updates. A key focus of the meeting was finalizing the AAR Creator Guidance Document, which was reviewed with track changes and then approved as a living document to support statewide consistency in After Action Review processes.

August 28 - California Office of Emergency Services Training, Exercise, and Credentialing Committee
Vicki participated in the Cal OES Training, Exercise, and Credentialing Committee meeting. The group continued its review of the EOC Position Credentialing recertification process, which has potential impacts on both cities and special districts. Vicki's participation ensures that the water and wastewater sector remains represented in these statewide discussions and that local agency concerns are considered as credentialing standards evolve.

WEROC Grant Funding

Gabby presented to the Urban Area Working Group (UAWG) on a proposal to replace potable water vessels originally purchased through a 2011 Urban Area Security Initiative (UASI) grant. The request seeks approximately $115,000 to upgrade the vessel attachments on the UASI-funded water trailers. Replacement is needed due to end-of-life use and degradation from age, heat, and UV exposure, which have impacted water quality over time. Voting on the proposal is scheduled for the next quarterly UAWG meeting in November 2025. Please note that, if selected, project funding may take 3–4 years to be received unless unspent UASI funds become available sooner.

WEROC Mobile Command Vehicle (MCV) and EOC Readiness

Gabby and Janine continue maintenance and testing to ensure readiness of the Mobile Command Vehicle and WEROC Peters Canyon site. Regular inspections, equipment testing (printer, plotter, laptops, generator, etc.), weekly driving, and IT updates are being completed to maintain operability. A CalNET phone line is now active, and facility repairs are underway. Testing of deployment sites across the County is ongoing to evaluate coverage and accessibility.

Gabby is coordinating with El Toro Water District (ETWD) on the placement of the Mobile Command Vehicle (MCV) at an ETWD facility. Discussions are underway to finalize a facility use agreement to support this arrangement.

EOC Readiness
Janine completed the bi-annual update of WEROC's 36 member agency contacts to ensure accuracy in communications. In addition, she updated all hard copy County Plans with the most recent versions, keeping EOC reference materials current and ready for activation.

WEROC Personnel Update (Succession Planning)

Janine has initiated planning in anticipation of her retirement in March 2026. She has begun reviewing her current Position Summary and Duties and Responsibilities, as well as identifying the qualifications she recommends will best serve the incoming staff member. This proactive effort ensures continuity of operations and a smooth transition for the program as a team effort.

WEROC, County and State Plan Updates

Vicki has reviewed several County-level emergency management plans and provided formal comments on behalf of the WEROC organization to ensure water and wastewater agency interests are represented. Plans reviewed include:

- Orange County Operational Area and County of Orange Emergency Operations Plan (EOP)
- Orange County Operational Area and County of Orange Tsunami Annex
- Plan of Cooperation with the Collaborating Organizations Active in Disasters (COAD-OC)

These reviews help ensure that the unique needs of water and wastewater utilities are fully integrated into countywide response, recovery, and coordination frameworks, strengthening resilience across all critical lifeline sectors.

County Drought Task Force – SB 552 Domestic Well Drought Resiliency Plan
WEROC, Vicki was invited by the County to participate in its newly established Drought Task Force and to review the draft SB 552 Domestic Well Drought Resiliency Plan. The County requested WEROC's perspective on both short-term drought response actions and long-term mitigation strategies to strengthen domestic well resiliency. Vicki reviewed the plan and provided formal comments back to Orange County Public Works, the lead agency for this initiative. The County also asked WEROC to consider becoming a standing member of the SB 552 Task Force to support ongoing coordination and planning.

WEROC Regional Fuel Planning Project

Vicki is presenting this item at the September 2 Planning and Operations Committee Meeting. Please refer to Item #1 for additional details.

WEROC Presentations, Training and Exercises

Presentations

August 8: Building Industry Association (BIA) Southern California Water Conference (Vicki)
August 20: Southern California Edison (SCE) Critical Lifelines Working Group (Vicki)
August 22: Urban Water Institute, San Diego (Vicki)

Upcoming Presentations (look ahead):

- September 30: Grand Jury WEROC MCV (Gabby)

Training & Exercises/Drills

August 6: OC SANs Logistics and Finance Training *custom built (Vicki)
August 20: MARS monthly radio test with MET (Gabby)
August 27: Turlock Irrigation District, Large Scale Exercise Assistance (Vicki)
August 28: MET Exercise support in regard to Mutual Aid (Vicki)

Upcoming Trainings (Look Ahead)

- September 3: G191 ICS/EPC Interface **Custom Exercise (Vicki)
- September 23: Member Agency WebEOC Training (Janine)

Status of Water Use Efficiency Projects
August 2025

Description	Lead Agency	Status % Complete	Scheduled Completion or Renewal Date	Comments
SoCal Water$mart Residential Indoor Rebate Program	MWDSC	Ongoing	Ongoing	In July 2025, 67 high-efficiency clothes washers and 3 residential premium high-efficiency toilets were installed in Orange County. To date, 131,176 high-efficiency clothes washers and 61,948 high-efficiency toilets have been installed through this program.
SoCal Water$mart Commercial Rebate Program	MWDSC	Ongoing	Ongoing	In July 2025, no commercial devices were installed in Orange County. To date, 119,662 commercial devices have been installed through this program.
Flow-Monitoring Device Rebate Program	MWDSC	Ongoing	Ongoing	In July 2025, 7 flow-monitoring devices were installed in Orange County. To date, 1,013 flow-monitoring devices have been installed through this program. More than 3,300 verified flow-monitoring devices have been installed in Orange County; however, not all were installed via the rebate program.
Smart Timer Rebate Program	MWDSC	Ongoing	Ongoing	In July 2025, 55 residential and 38 commercial smart timers were installed in Orange County. To date, 35,767 smart timers have been installed through this program.

Description	Lead Agency	Status % Complete	Scheduled Completion or Renewal Date	Comments
Rotating Nozzles Rebate Program **Rotating Nozzles Rebate Program (cont.)**	MWDSC	Ongoing	Ongoing	In July 2025, 145 rotating nozzles were installed in Orange County. To date, 586,159 rotating nozzles have been installed through this program.
Rain Barrel Rebate Program	MWDSC	Ongoing	Ongoing	In July 2025, no rain barrels were installed in Orange County. To date, 9,069 rain barrels have been installed through this program.
Turf Replacement Program	MWDOC	Ongoing	Ongoing	In July 2025, 21 rebates were paid, representing $272,004.34 in rebates paid this month in Orange County. To date, the Turf Replacement Program has removed approximately 29.6 million square feet of turf.
Spray to Drip Rebate Program	MWDOC	Ongoing	Ongoing	In July 2025, 9 rebates were paid, representing $64,873.84 in rebates paid this month in Orange County. To date, the Spray to Drip Program has converted approximately 5.4 million square feet of standard spray irrigation to drip irrigation.
Tree Rebate Program	MWDOC	Ongoing	Ongoing	In July 2025, 40 eligible trees were planted in Turf Replacement Program project areas. To date, 261 trees have been planted through this program.

Description	Lead Agency	Status % Complete	Scheduled Completion or Renewal Date	Comments
Landscape Design Rebate Program	MWDOC	Ongoing	Ongoing	In July 2025, 2 landscape designs received a rebate through the MWDOC Turf Replacement Program. To date, a total of 1,168 landscape design and/or landscape maintenance packages have been delivered to MWDOC Turf Replacement Program customers.
Industrial Process/ Water Savings Incentive Program (WSIP)	MWDSC	Ongoing	Ongoing	This program is designed to improve water efficiency for commercial customers through upgraded equipment or services that do not qualify for standard rebates. Incentives are based on the amount of water customers save and allow customers to implement custom water-saving projects. Total water savings to date for the entire program is 1,269 AFY and 11,138 AF cumulatively.
Recycled Water Retrofit Program	MWDSC	Ongoing	Ongoing	This program provides incentives to commercial sites for converting dedicated irrigation meters to recycled water. To date, 194 sites irrigating a total of 1,756 acres of landscape have been converted. The total potable water savings achieved by these projects is 3,901 AFY and 31,823 AF cumulatively.

Public & Governmental Affairs Activities Report
July 30, 2025 – August 26, 2025

Member Agency Support	Public Affairs Staff: • Prepared and ordered the Fall Bill Inserts for member agencies ○ Offered a Spanish option for this insert • Meet and greet with Mesa Water's Senior Public Affairs Specialist and tour of their education center • Interviews held with South Coast Water District leadership for forthcoming Member Agency Spotlight video Government Affairs Staff: • Distributed the monthly Grants Tracking and Acquisition Report to all participating member agencies
Community and Special Events	Public Affairs Staff: • Ricky appearance at City of Garden Grove's National Night Out on August 5 • Continued planning and registration for the September 12-13 Inspection Trip with Directors Ackerman and Erdman • Continued planning for OC Grand Jury Tour on September 30 Government Affairs Staff: • Attended the Orange County Business Council (OCBC) Government Affairs Committee meeting • Coordinated with Public Affairs and staff from IRWD on the upcoming briefing and tour with the Orange County Grand Jury • Participated in the OCBC Infrastructure Committee meeting • Attended the OCBC Legislative Day
K-12 Water Education	Public Affairs Staff: • Met with CalPacific to discuss a School Garden Champions program opportunity • Prepared a lesson plan and slide deck on community mapping and water and energy conservation for the California Environmental Education Foundation's Teacher Institute, Session 2 (presenting with the Orange County Department of Education) • Coordinated special circumstance or overage Choice School Program sessions for the El Toro Water District, City of San Clemente, City of Anaheim, City of Fullerton, and City of Santa Ana • Provided information on Girl Scouts and Scouting America clinics for two Troop leaders • Provided requested giveaways for Girl Scouts STEM (Science Technology Engineering and Mathematics) Expo

Workforce Initiative: Water Energy Education Alliance (WEEA)	Public Affairs Staff: • Met with Orange Unified School District to receive a recap on the first advisory meeting for an Orange County Environmental Science, Water Management Pathway • Met with Water Energy Education Alliance (WEEA) sponsor Moulton Niguel Water District to discuss upcoming workforce efforts in Orange County • Participated in the Water & Power Industry Advisory Council meeting • Attended a Public Policy Institute of California webinar titled "California's Energy Workforce: Needs and Opportunities" • Participated in a planning meeting for the California Environmental Education Foundation's Teacher Institute, Session 3, focused on career exploration in the classroom (presenting with the Orange County Department of Education) • Met with the Tiger Woods TGR Foundation to discuss water and energy careers modules and partnership opportunities • Coordinated student registration for WEEA's NextGen Workforce sponsorship of the OC Water Summit with the National Society of Black Engineers, Tomorrow's Talent, and Santiago Canyon College • Gathered information from the Association of California Water Agencies Foundation, American Water Works Association, California Water Environment Foundation, and California Water Association to provide Santiago Canyon College with student discounts for conferences and special events • Provided information to UCI-Water on the California Water, Wastewater, and Energy Workforce Development Program for an upcoming webinar in the works
Digital Communications, Publications, and Media Engagement	Public Affairs Staff: • Developed and sent MWDOC eCurrents Newsletter August Edition ○ 53.9% Open Rate (utilities average 28%) • Completed several updates for the MWDOC.com website • Developed and distributed social media content across all MWDOC social media channels • Created a webpage for Water Use Efficiency, Water Loss Control • Supported the promotion of the 2025 OC Water Summit in partnership with Orange County Water District • Met with MWDOC staff for website ADA compliance training • Supported Government Affairs staff to update Water Advisory Committee of Orange County (WACO) webpage and organize presentation files on Dropbox

	• Coordinated photo shoot with the Water Loss Control team for a social media post related to Occupational Safety and Health Administration's Safe and Sound Week • Attended a California Association of Public Information Officials (CAPIO) webinar titled "Roadmap to Digital Accessibility Compliance: Meeting DOJ's New Requirements" • Attended a Public Relations Society of America (PRSA) webinar titled "Storytellers: From Noise to Noteworthy: Turning Media Intelligence into PR Impact"
Special Projects	Public Affairs Staff: • Met with CalWEP to learn about their forthcoming nonfunctional turf AB 1572 communications toolkit • Assisted The Metropolitan Water District of Southern California as an interview panelist for their recruitment of a Public Affairs Specialist • Hosted the first MWDOC 75th Anniversary Staff Committee Meeting Governmental Affairs Staff: • Staffed the monthly WACO meeting featuring speakers from the Orange County Farm Bureau and Orange County Produce • Drafted and distributed the Independent Special Districts of Orange County (ISDOC) Executive Committee meeting agenda • Staffed the ISDOC Executive Committee meeting • Participated in the Lead and Copper Rule Improvements update meeting • Drafted and distributed the WACO Planning Committee agenda • Staffed the WACO Planning Committee meeting • Participated in California Special Districts Association's (CSDA) Chapter Leaders Roundtable

Outreach Metrics	Public Affairs Staff:
	• Google Performance Analytics (GM Report Timeframe)
	  ○ 151 business profile interactions
	  ○ 1,693 people viewed the business profile
	• Website Analytics (GM Report Timeframe)
	  ○ 10,088 pageviews
	  ○ Top pages for this date range
	  ▪ Home Page – 2,011
	  ▪ Water Use Efficiency – 658
	  ▪ Agendas, Packets, Minutes – 574
	  ▪ RFPs/RFQs – 529
	  ▪ Residential Rebates – 500
	  ▪ Turf Replacement Program – 402

	○ ocwatersmartparks.com: 8 site sessions • ocwatersmartgardens.com Analytics (July 2025) ○ 705 Sessions, 510 New Users ○ Top pages for this date range ▪ Eligible Sustainability Feature Trees ▪ Helpful Plant List ▪ Orange County Favorite Trees • Social Media (GM Report Timeframe) *According to Hootsuite – the global leader in social media management –a good engagement rate is between 1% to 5%.* For this period, MWDOC's engagement rate is 5.93% ○ 42,306 post reach (number of people) ▪ 2,509 Post engagement (actions taken – likes, shares, etc.)
Legislative Affairs	Governmental Affairs Staff: • Met with staff from the City of Burbank to discuss mutual legislative issues • Participated in the CSDA Legislative Committee meeting • Participated in the California Municipal Utilities Association (CMUA) LIRA Strike Team meeting • Attended the Association of California Water Agencies (ACWA) Region 10 State Legislative Committee Prep meeting • Attended the CMUA Regulatory Committee meeting • Participated in the CMUA Legislative Committee meeting • Attended the ACWA State Legislative Committee meeting • Along with Director Seckel, attended a meeting with staff from Assemblyman Valencia's office to discuss the Delta Conveyance Project Budget Trailer Bill • Attended the CMUA Advanced Clean Fleets/AB 1594 Workgroup meeting • Participated in the Metropolitan Member Agencies Legislative Coordinators meeting